

Quality Policy

MD Govier Electrical Engineering purchases and supplies a range of electrical and construction components and products as part of our overall installation and maintenance services. As such, it is vital that we ensure all products are of the highest quality and that full traceability and control is available and visible for all products.

MD Govier operates a Quality Management System that has been awarded ISO 9001 certification by following standardised procedures and internal systems, which are recognised and approved by accreditation bodies.

The senior management team will always strive to:

- 1. Develop and improve the Quality Management System
- 2. Continually improve the effectiveness of the Quality Management System via planned reviews
- 3. Continue to work with suppliers to ensure quality of all products
- 4. Look to additional suppliers when quality is compromised

The management has a continuing commitment to:

- 1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- 2. Ensure that all members of staff are aware of the regulations and controls and the importance we place on them
- 3. Ensure that the Management Reviews set and review the Quality Objectives and report on the internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System

The structure of the Quality Management System is defined in the Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual. The Organisation complies with all relevant statutory and regulatory requirements. The Organisation constantly monitors its quality performance and implements improvements when appropriate.

The Quality Policy is regularly reviewed in order to ensure its continuing stability. This is done in conjunction with creating and reviewing the Company's Quality Objectives, which are set by the Quality Management Team at least annually. Quality Objectives are set out with a Company Action Plan ready for implementation and review; this can be found on the Company database within QMS > MDG > Action Plan for Q.Objectives.

Copies of the Quality Policy are made available to all members of staff and to relevant interested parties. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Signed: Mana

Name: Kelly Govier Position: Director

Date: 16.02.24



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